healow Kids SETUP

healow™ Kids is a free app available on Google Play™ or the Apple App Store® that enables you to track your child's health and activities. It also enables you to access educational materials, videos, and other helpful areas of your child's growth and wellness. Set up healow Kids by downloading the application from the Google Play or the Apple App Store and entering a practice code on the application.

Download healow Kids to Android Devices and iOS

Download healow Kids directly to the Android® device or iOS® device.

> **Note:** The Android platform requires version 2.3.3 or higher and the iOS platform requires version 7.0 or higher.

For more information, refer to the sections:

- Downloading healow Kids to an iOS Device
- Downloading healow Kids to an Android Device

Downloading healow Kids to an iOS Device

To download healow Kids from the Apple App Store directly to the iOS device:

1. From the iOS device, tap the *App Store* icon:

   The App Store opens.

2. Tap the magnifying glass and type *healow Kids* in the Search field.

   The App Store returns the results.

3. Select healow Kids and tap the install icon:

   When the installation completes, the healow Kids Icon displays on the iOS device Home screen:

Downloading healow Kids to an Android Device

To download healow Kids from the Google Play Store directly to the Android device:

1. From the Android device, tap the *Google Play* icon:
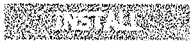

    The Play Store opens.

2. Tap the magnifying glass and type *healow Kids* in the Search field.
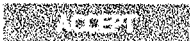
    The Play Store returns the results.

3. Select **healow Kids** and Tap *Install:*

    The App Permission screen displays.

4. Tap the *Accept* button:

    ◆ **The application installs on the Android device.**

    ◆ When the installation is complete, the healow Kids Icon displays on the Android device Home screen:
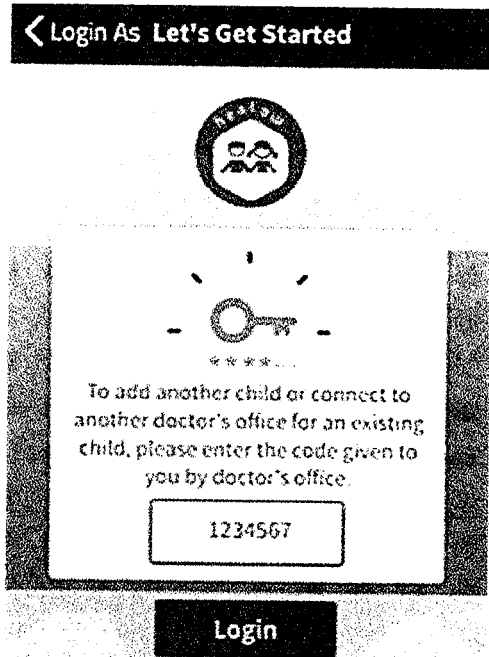

Log In to healow Kids

Enter the practice code provided by the doctor's office to enable healow Kids. Enter a username and password, and then enter a unique PIN code for access to healow Kids.

To enter the practice code:

1. Tap the healow Kids icon on the Home screen.
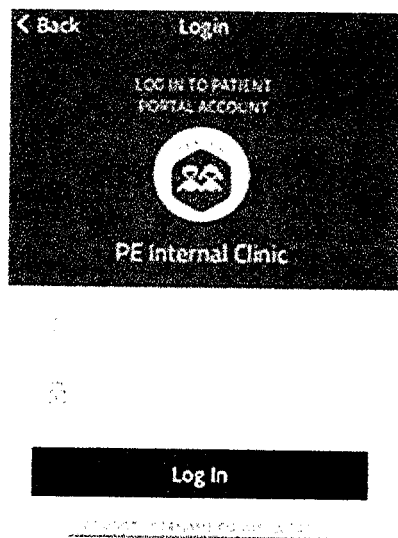
   The Welcome screen displays:

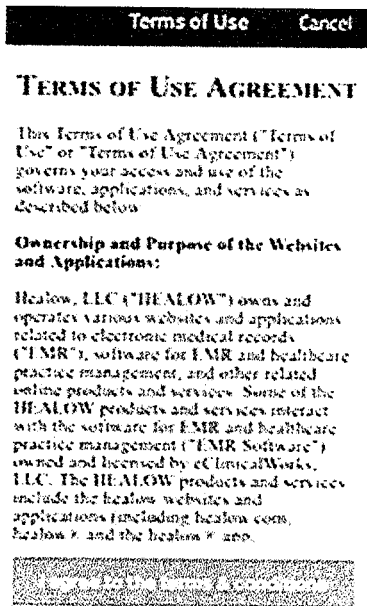2. Enter the 7-digit practice code in the text box.

3. Tap *Login*.

Note: The practice code is the same code that is used to find the patient's practice on healow.com.
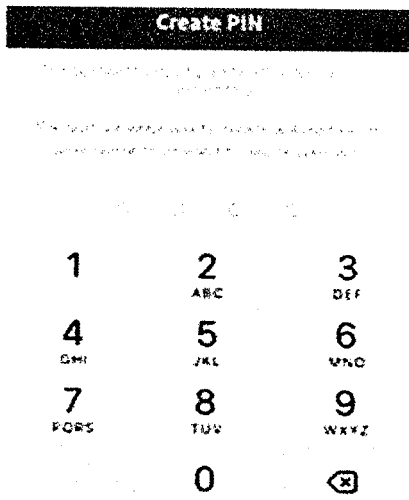

The Login screen displays:

4. Enter the practice portal username and password.

The Terms of Use screen displays:

Terms of Use   Cancel

TERMS OF USE AGREEMENT

This Terms of Use Agreement ("Terms of Use" or "Terms of Use Agreement") governs your access and use of the software, applications, and services as described below.

Ownership and Purpose of the Websites and Applications:

Healow, LLC ("HEALOW") owns and operates various websites and applications related to electronic medical records ("EMR"), software for EMR and healthcare practice management, and other related online products and services. Some of the HEALOW products and services interact with the software for EMR and healthcare practice management ("EMR Software") owned and licensed by eClinicalWorks, LLC. The HEALOW products and services include the healow websites and applications (including healow.com, healow.x and the healow.x app).

5. Tap *I agree to the terms & conditions*.

The Create PIN screen displays:

Create PIN

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
	0	⌫

6. Enter a unique four-digit PIN.

The Confirm PIN screen displays.

7. Re-enter your PIN.

The home screen for healow Kids displays. Once the PIN is set up, use the PIN to log in each time the application is used.

HEALOW KIDS

The healow™ Kids Home screen provides access to the Timeline, Records, Messages, Journal, the More screen, and Settings.
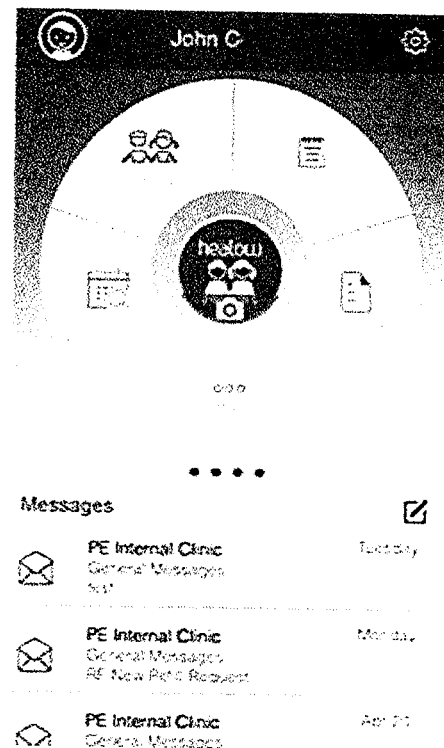
The Wheel Screen

The Home screen of the healow Kids application is called the Wheel. Use the Wheel screen to navigate through the application, and view and send messages:
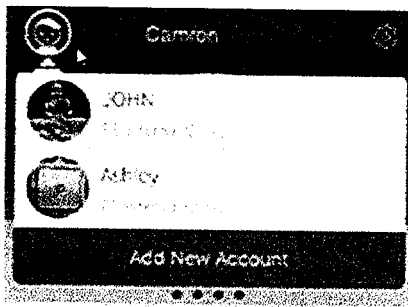
Messages received on the Patient Portal display on the Wheel screen. View and reply to the messages from the Wheel screen. Create a new message by tapping the compose (pen and paper) icon. For more information about messages, refer to the *Patient Portal Users Guide*.

To add a photo at the center of the Wheel screen, tap the *camera* icon and add a photo.

Multiple Accounts

For parents with multiple children, click the child icon at the top left, and tap a child's name to display an account:
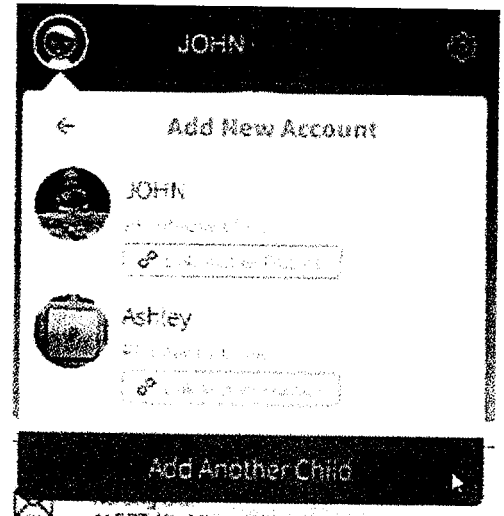
To add a new account:

1. On the Wheel screen, tap the child icon, and tap *Add New Account.*

    The Add New Account pop-up displays:

2. To link multiple practices to a child, tap *Link Another Practice.*

3. To add an account for a child new to the application, tap *Add Another Child.*

4. To exit, tap outside the Add New Account pop-up.

Wheel Toolbar

Upon tapping an option on the Wheel screen (Timeline, Records, Journal, Appointment, and More), a toolbar displays at the bottom of the next screen that enables users to access the Timeline, Records, Journal, and the More screens:

Settings

The settings icon on the Wheel screen enables users to change their PIN, log out of the application, view My Accounts, About, Terms of Use, Privacy Policy, and Linked Devices.

The following table describes the features of the Settings screen:

Feature	Description
PIN Settings	Change the PIN by tapping *PIN Settings.*
Manage Accounts	Displays the accounts associated with the application. To remove an associated account, tap *Remove account from app.*

Feature	Description
Support	Displays the Help and Feedback sections.
About	Displays the version of the application.
Terms of Use	Displays the terms of use.
Privacy Policy	Displays the privacy policy.
Logout	Tap *Logout* to exit the application or log in to a different account.

To change a user PIN:

1. To display the Settings menu, from the Wheel screen, tap the *Settings* icon at the top right corner:

The Settings screen displays.

2. Tap *Pin Settings*.

The Change Pin screen displays:

3. Tap *Change Pin*.

4. Enter the old PIN, create a new PIN, and then confirm the new PIN.

The PIN is changed.